

EFFECTIVE PROBLEM SOLVING & DECISION MAKING

Date: 22-23 May 2019

Time: 9.00 am - 5.00 pm

Venue: DreamEDGE, Cyberjaya

Code: SSG1

OVERVIEW

In any team, there will be decisions to be made and problems to be solved. Learn a "how-to" process for solving compelling problems within and outside your teams! This unique training invites you to bring at least one in-depth problem or decision you are grappling with and map out an implementation plan that meets your objectives. You will learn how to creatively brainstorm solution, face obstacles from a whole new perspective and discover how to effectively use a step-by-step process to achieve greater results.

OBJECTIVE

- To solve problems and implement solutions.
- To define problems clearly and set unambiguous standards for solutions.
- To identify underlying causes for problems.
- To evaluate feasibility of solutions in terms of business merit.
- To choose the best solution from available alternatives.

METHODOLOGY

- Training material : English language
- Lecture : Malay and/or English language
- Activities
- Q&A

TARGET

- Supervisor
- Executive
- Manager
- Others who are looking for effective problem-solving process

COURSE CONTENT

- Overview of Workshop and Problem-Solving and Decision Making Model
- Selecting and Defining Your Problem
- Determining Cause
- Creativity to Generate Better Solutions
- Blinders and Brainstorming
- Selecting and Implementing the Best Solution

LEARNING OUTCOME

At the end of the training, participant will be able to:

- Develop a plan to improve decision making ability and problem solving skills.
- Describe ways to foster creativity.
- Discuss the importance of implementation and monitoring in problem solving.

Organised by



REGISTER NOW!

NORMAL PRICE

RM1,750 Per Pax

*closing date : 15 May 2019

EARLY BIRD PRICE

RM1,550 Per Pax

*before 15 April 2019

GROUP PRICE

RM1,450 Per Pax

*min three (3) pax



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